

<b>Meeting:</b>	<b>Health and Wellbeing Board</b>
<b>Meeting date:</b>	<b>17 June 2015</b>
<b>Title of report:</b>	<b>Engagement Gateway</b>
<b>Report by:</b>	<b>Chair of Healthwatch Herefordshire</b>

## **Classification**

Open

## **Key Decision**

This is not a key decision.

## **Wards Affected**

Countywide

## **Purpose**

For the Board to be aware of the Forum now in place to facilitate a more coherent way of communicating messages to the public where there is common purpose in doing so. To approve and support the work of the Gateway as part of the close collaboration of agencies working in and across Health and Social care.

## **Recommendation(s)**

**THAT: The Board approve the Terms of Reference for the Engagement Gateway.**

## **Reasons for recommendations**

1. To ensure the on-going commitment of the agencies involved.

## **Key considerations**

## **Community impact**

This is one way of reaching consistent messages to be given to the public and to maximise the opportunities afforded through all the communication networks of the organisations involved.

## **Equality duty**

All organisations involved will need to meet the needs of all people in how they are

communicating. The Engagement Gateway will be a place to discuss and learn from the expertise in each service to ensure the best reach.

Financial implications

None.

## **Legal implications**

There are no additional legal risks.

## **Risk management**

That the member organisations continue to have disparate communication methods and either duplicate messages or lose opportunities to maximise on the messages given out.

## **Consultees**

Members of the Engagement Gateway.

## **Appendices**

Terms of Reference

Engagement Gateway Membership

The Good Engagement Charter

## **Background papers**

None